



# Newsletter



Inspiring people, supporting communities

Issue 37 February 2024

Contact Your Voice for Quality: Email [yvfg@colebrooksw.org](mailto:yvfg@colebrooksw.org) or telephone 01752 205210

## Our Work Plan for January 2024 to January 2025

These are the tasks we hope to complete over the coming year. Do let us know if you would like to be involved or have any ideas.



- To produce at least 10 Newsletters.
- To review YVfQ Terms of Reference in September.
- Complete annual survey report 2024.
- Review questions for annual survey to be undertaken in January/February 2025 .
- Review Welcome Leaflet.
- Review Welcome Pack.
- Complete Colebrook Cookbook.
- Undertake at least one fundraising event.
- Organise at least one social event.
- To continue to try to recruit new members to the group.

## Your Voice for Quality Annual Survey 2024

### Your Voice Matters – Quality Matters



Don't forget to complete the annual survey by the end of February 2024. This survey is much shorter than previous ones so we hope more people will take the time to let us know what you think about the service you receive.

## Client of the month Nominations January.



**Nick** was highly recommended for taking huge steps to improve his health and become more independent again, after being really unwell and spending some

time in hospital. And for always being so polite and friendly and settling back into his accommodation well.

**SW** was highly recommended for consistently attending the gym, working hard and improving their mental health.

**MF** was highly recommended for tidying and de-cluttering their room, buying storage boxes and creating a much nicer space despite struggling with their mental health recently.

**Remember** Anyone can nominate someone who has achieved something no matter how big or small. People who are nominated receive a certificate. On an annual basis there is a prize draw for those people who have been nominated throughout the year.



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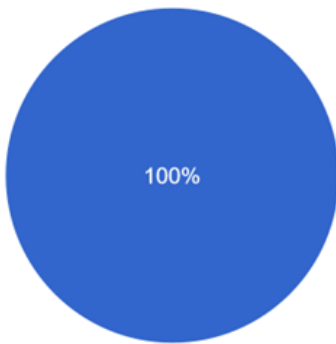
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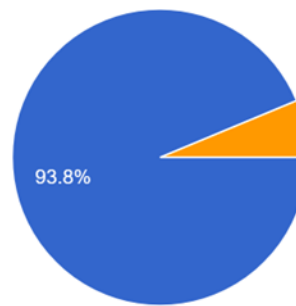
Last year we set up a 3 question survey for people to complete after their session (if they wanted to). Sixteen people have taken the time to do this and these are the results so far.

Did you receive your agreed amount of support today?



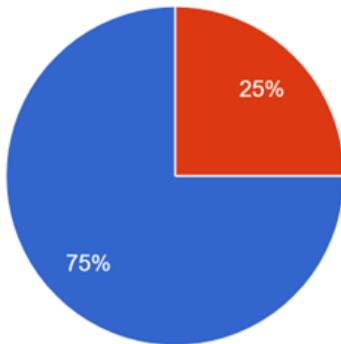
Was your support today helpful?

● Yes  
● No



● Yes  
● No  
● Some what

How would you rate your support today?



● Good  
● OK  
● Poor

If you would like to help us to improve the service you receive please complete the survey. You can use the QR code or ask your support worker to help.



Inspiring People to Cook

We are planning to publish a cookbook. If you have a favourite recipe and would like us to include this in the book please let us or your support worker know. We really like to include a photograph of the finished meal if possible. We look forward to receiving your recipes.