



Newsletter

Colebrook

Inspiring people, supporting communities

Issue 32 August 2023

Contact Your Voice for Quality: Email yvfg@colebrooksw.org or telephone 01752 205210

Client of the month Nominations July



Stephen was highly recommended for overcoming his fear of talking to new people and welcoming a new client into the house. His kindness and reassurance to the new person made them feel at ease about moving in.

AE was highly recommended for showing great perseverance in learning how to use the washing machine independently and achieving their Support Plan

John was highly recommended for keeping a positive outlook despite all of the physical health challenges he faces. Turning his life around by engaging with services, consistently taking his medication, taking on board healthy eating advice, going on regular walks, losing a considerably amount of weight and engaging in groups.

JC was highly recommended for showing great determination, achieving their Support Plan and building their confidence going shopping.

Client of the month nominations

Remember

Anyone can nominate someone who has achieved something no matter how big or small. People who are nominated receive a certificate.

On an annual basis there will be a prize draw for those people who have been nominated with prizes for people drawn.

Your Voice for Quality — Our Purpose

We have recently reviewed and updated our Terms of Reference. We have included an extract below. When the Terms of Reference have been agreed they will be available on the Colebrook website on this page [Service User Involvement – Colebrook \(colebrooksw.org\)](#)

Purpose of the group

The group:

Provides a view of Colebrook SW to the Board from people that receive or have received services or are actively involved as a volunteer within Colebrook.

Acts as a sounding board for Colebrook SW. This includes areas such as:

- involvement in the review of relevant policies
- development and review of the Colebrook business
- involvement in other strategic planning tasks as recommended by the management team and/or Board.

Promotes and reviews the quality of services provided by Colebrook.

Support Colebrook at have your say events as requested by the management team.

Note: *The group is not a decision making group and is not involved in operational and day to day management arrangements of Colebrook. Any individual concerns or complaints people may have are not within the remit of this group but are considered through the organisations complaints policy.*

A very big thank you to everyone who contributed to our Recipe Calendar "Colebrook is Cooking". We have produced the document and are now looking into printing. We will keep you updated.



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Tell us what you think about your support

Don't forget we have set up a very short survey on the Colebrook website.

To access the survey go to the Feedback page on the Colebrook SW website <https://www.colebrooksw.org/feedback/>

Or use the QR code



DJ WINES

WITH

BLUES & ROCK

WEEKLY ON MONDAY'S
FROM 15:00-17:00HRS

ON

OMNIUM RADIO

OR

FOLLOW ME & LISTEN
TO THE SHOW

ON

MIXCLOUD@DJ Wines



From CW - Picture This!

Lately I have been focusing on personalising my flat & have enjoyed visiting charity shops with my support worker as a budget friendly way of doing so.

My interests include wartime memorabilia & with thanks to the St Lukes shop, I found an absolute treasure!

I couldn't believe what I thought I saw! Upon closer inspection I dared believe that, yes....this was certainly a treasure! I promptly paid my fifteen pounds & was so happy with my find. I could picture it on my wall with other similar artwork.

The picture is the limited edition print by Robert Taylor, one of only fifteen hundred "Duel of Eagles" It represents a dog fight in the skies over France in Nineteen Forty One between flying aces Douglas Bader & his German foe Adolf Galland.

The amazing thing about this picture is that it has been signed by both legendary pilots! I couldn't believe my luck!



Don't forget Your Voice for Quality Private Facebook Group email:

yvfg@colebrooksw.org to join