



Quality Eye Newsletter Colebrook

inspiring people, supporting communities

Issue 15

March 2020

News from Quality Eye



Thank you to everyone who completed the QE survey this year. We

had 52 responses of which 20 were completed on line.

We are very keen to know what you think of the service we provide and we do act on your feedback. We will publish a summary of the results in our next newsletter.

Quality Eye Meet and Greet

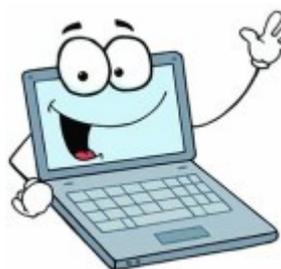


We were rather disappointed no one turned up for our “meet and greet” event (despite having drinks, crisps and biscuits

available). We have reviewed the possible reasons for this and as a result of this are looking at making some changes. We will update on changes in our next newsletter.

Quality Eye Meetings

The purpose of the Quality Eye Group is to try to help to improve the quality of the service Colebrook offers to you. We need your help to do this. Please get in touch if you are interested in helping or have any ideas on how we can improve what we are doing. If you attend a meeting bus fares can be reimbursed.



Join us for a meeting from your home

If you would like to join the group but do not want to come to a meeting you can now join the meeting using Skype. Connect to colebrookqualityeye@outlook.com between 1.00pm and 3.00pm on the last Tuesday of the month. You can just listen to the discussion or join the chat. We look forward to seeing you on line.



A Very Big Thank You

Darren and Harvey have been members of Quality Eye since it started in 2014. At a meeting in January for Colebrook staff and volunteers they were awarded certificates in acknowledgement of their commitment, enthusiasm and contribution to the group. A very big thank you from the Colebrook Board and managers.



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Some events in Plymouth

On Friday 8 May the city will join communities across Britain in celebrating VE Day 75 - and a special bank holiday - with a fantastic family event on the Hoe.

The official Mayflower 400 UK commemorations will showcase an exciting year-long programme of ambitious cultural and artistic events. For details of the programme go to <https://www.mayflower400uk.org/events/>

Harvey's Tips

Don't Dump It Plymouth

A FaceBook page for items that your are planning to take to the tip. Items must be free with no selling. A one last ditch attempt for that item to be put to good use by someone in need.

You must have a FaceBook account and join the group to access this page

<https://www.facebook.com/>

Items in Brief

Plymouth City College run free English and Maths functional skills courses for people.

Level: 1, 2, E

Subject area: [English & Maths](#)

Awarding body: AQA, City & Guilds

Qualification: Certificate, GCSE

Course type: FREE (Eligibility Applies), Part-time

Time of Day: Daytime, Evening

Duration: Six months to one year

When you'll study: Various days and times

For more information go to <https://www.cityplym.ac.uk/courses/english-2/>

Volunteering opportunities with Colebrook

Headscount: A voice for Mental Health

Headspace: Peer 2 Peer Mental Health Support

Healthwatch Plymouth: Speaking up about health and social care in Plymouth.

For more information about volunteering opportunities go to <https://www.colebrooksw.org/volunteer-with-us/> or email enquiries@colebrooksw.org or telephone 01752 205210



The **Quality Eye** group is keen to have new members join us. We usually meet on the last Tuesday of the month from 1.00pm to 3.00pm. If you think you would be interested please talk to your support worker or email qualityeye@colebrooksw.org We are happy to meet to tell you about the group.

Contact Us

Tel: 01752 205210

Quality Eye is a voice in Colebrook for people who are receiving or have received support from Colebrook. We also get feedback from people actively volunteering for Colebrook. This is why it is important to hear from you. If there is anything you would like brought up at a meeting please email qualityeye@colebrooksw.org